

leanne toews

TECHNOLOGY TERMS OF USE & CONSENT

The information in this document pertains to the use of technology in counselling and other services provided by Leanne Toews, Independent Child Youth & Family Consultant, and as recommended by the British Columbia Association of Clinical Counsellors (BCACC) and Office of the Information and Privacy Commissioner for B.C.

You are required and assumed to have read this document in full prior to using technology such as Phone, FaceTime, Google Hangout, Skype, Zoom, GoToMeeting or similar applications and video conferencing tools in the services being provided to you.

TECHNOLOGY SAFEGUARDS

In order to protect client information, Leanne Toews does not utilize products or services with known or perceived privacy issues, and ensures that any notes, records, recordings or otherwise are securely stored on a local, secure device.

In order to minimize the risks associated with the use of said technologies, it is recommended that clients implement their own security safeguards, such as turning on encryption, setting privacy settings for their devices and/or browsers, using specific equipment, using technologies in a private place, etc...

NOTICE

Platforms/services such as FaceTime, Google Hangout, Skype, Zoom, GoToMeeting or similar applications and video conferencing tools all securely encrypt their data, however clients agree that they will use these platforms/services for online sessions at their own risk.

Clients acknowledge and accept that they are responsible for their own security, and that Leanne Toews cannot guarantee any level of privacy related to the use of technologies in direct service delivery, and accepts no responsibility or liability for any interception or breach of privacy or data related to the use of technologies in direct service delivery.

CONSENT

The above information and notices shall be read by clients prior to the commencement of service.

By proceeding with service delivery using technology, clients are deemed to have provided meaningful consent to do so, wherein they agree and accept the potential risks and their own responsibilities for protecting their own privacy when using technology.

These technology terms of use in no way supersede any governing bodies' policies and/or professional guidelines, and in no way supersede any agreement in place between clients and Leanne Toews.